

Fergus Falls Medical Group, P.A.

Online Returns & Refunds Policy

The payments collected on our website via our secure payment gateway are for services incurred rather than tangible products purchased.

There are times when incorrect information is submitted in the online form. This information may include an incorrect account number, credit card number, expiration date, etc. As soon as we are informed of the error, or if we discover the error, we will investigate the transaction and correct it if it is determined it was incorrectly applied.

If this correction results in a credit, we will refund the original credit card or bank account used for the transaction. Processing of this refund may take 3-4 business days to reflect on your account.

In the event of a credit on your account for reasons other than errors, we will use the e-mail address or contact information provided in our online billing payment form to communicate on the status of the refund. Please contact us for more information: (218) 739-2221 or ffmg@prtcl.com.

Online Payment Policy

Accepted Methods of Payment

Credit Card (Visa, Master Card, Discover)
e-Check through your Personal or Business Bank Account

Credit Card Charges

Your credit card will be charged when you submit the payment via our online payment form. The payment will be posted to your account the next business day.

e-Checks

Your e-check payment will be posted to your account the next business day and funds will be withdrawn from your account within 3-4 business days.

Payments returned and marked as N.S.F. (non-sufficient funds) or otherwise unpaid are charged a \$30 fee per transaction returned. This fee will be applied to your account at Fergus Falls Medical Group and is in addition to any fees you may incur from your bank.